

## Privacy Notice

### WITH US, YOU CAN BE SURE THAT YOUR DATA IS SAFE

#### 1 INTRODUCTION

Select Service Partner UK Limited (“we”, “our” or “us”) are committed to protecting and respecting your personal data as data subject (“you” or “your”). This policy will inform you on how we look after your personal data when you visit our website (regardless of where you visit it from) and tell you about your privacy rights and how the law protects you.

Please read the following carefully to understand our practices regarding your personal data and how we will treat it. By visiting this website, you are accepting and consenting to the practices described in this policy.

The processing of your personal data, such as the name, address, e-mail address, or telephone numbers will be in line with the general data protection regulation (“GDPR”) By means of this policy, we would like to inform you of the nature, scope, and purpose of the personal data we collect through the website.

#### 2 THE CONTACT DETAILS OF OUR DATA PROTECTION OFFICER (IF APPLICABLE)

Group, UK, and Ireland: Contact details of the Controller You may contact SSP UK to make requests, for example to exercise your data protection rights, to provide positive feedback or to make complaints by writing to us at:

For Attention Of: The Customer Care Team

Email: **Customer.care@ssp.uk.com**

Registered Office Address: **32 Jamestown Road, NW1 7HW, London**

Contact details of the Data Protection Officer We are not required to appoint a Data Protection Officer at the current time under the EU GDPR and the Data Protection Act 2018. The Privacy Manager for [Select Service Partner] can be contacted in writing at:

For Attention Of: The Privacy Manager

Company Name: SSP UK

Registered Office Address: **GDPR@ssp-intl.com**

#### 3 WHAT INFORMATION DO WE COLLECT?

Our records contain the information you give us when leaving us feedback and when contacting customer care or entering a competition.

Email address

First name and last name

Phone number

Address

## **USE OF YOUR PERSONAL DATA**

Here is how we use the information you provide to us:

The contact information you provide us will be used for the purpose of contacting you regarding your feedback.

**Provide and Improve Services:** We use your data to deliver our services, personalise content, and continuously enhance the user experience.

## **4 CHANGES TO THIS PRIVACY NOTICE:**

We reserve the right to update this Privacy Notice from time to time in order to reflect changes in our practices. Please take the time to review it periodically so that you are aware of any changes.

## **5 WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?**

We do not share your personal data with any third parties.

## **6 HOW LONG DO WE KEEP YOUR PERSONAL INFORMATION?**

It is our policy to keep your personal information for as long as necessary in order to fulfil the purpose outlined in this privacy notice.

## **7 DO WE COLLECT INFORMATION FROM MINORS?**

We do not knowingly collect data from minors below the age of 18.

## **8 YOUR RIGHTS?**

As a user or visitor of our services and website, you have certain rights concerning your personal information. We respect and uphold these rights, and we are committed to ensuring that your privacy is protected. Below are the key rights you have regarding your data:

**1. Right to Access:** You have the right to request access to the personal data we hold about

you. If you wish to obtain a copy of your data, please contact us using the contact

information provided in the Privacy Notice.

2. **Right to Rectification:** If you believe that the personal information we hold about you is

inaccurate or incomplete, you have the right to request that we correct or update it. You can

do this by contacting us using the details provided in the Privacy Notice.

3. **Right to Erasure (Right to be Forgotten):** In certain circumstances, you have the right to

request the deletion of your personal data from our records. However, this right is not

absolute and may be subject to legal and legitimate business reasons for retaining your data.

4. **Right to Restrict Processing:** You have the right to request the restriction of processing your

personal data under specific circumstances. If processing is restricted, we may still store

your data, but we will not use it for any other purposes unless you provide consent or it is

necessary for legal reasons.

5. **Right to Data Portability:** You have the right to receive your personal data in a structured,

commonly used, and machine-readable format and have the right to transmit that data to

another data controller where technically feasible.

6. **Right to Object:** You have the right to object to the processing of your personal data based

on legitimate interests or for direct marketing purposes. We will respect your objection

unless we have compelling legitimate grounds for the processing.

7. **Right not to be Subject to Automated Decision Making:** We do not engage in solely

automated decision-making processes that significantly affect you. If such processes are

implemented in the future, we will provide you with the necessary information and rights to

contest any decisions made by automated means.

8. **Right to Withdraw Consent:** If you have provided your consent for the processing of your

personal data, you have the right to withdraw that consent at any time. Withdrawing

consent will not affect the lawfulness of any processing that occurred

before the withdrawal.

**9. Right to Lodge a Complaint:** If you believe that we have not adequately addressed your privacy concerns, you have the right to lodge a complaint with the relevant supervisory authority in your country. You have the right to request information as to whether or not we process your Personal Data.

## **9 EXISTENCE OF AUTOMATED DECISION MAKING**

As a responsible company, we do not use automatic decision-making or profiling.

## **10 CONTACT**

If you have any questions about this Privacy Policy, you can contact us:

· By email: **[customer.care@ssp.uk.com](mailto:customer.care@ssp.uk.com)**

By using our services or accessing our website, you consent to the collection and use of your information as described in this Privacy Notice.